<u>Terms and Conditions for Website – Coaching Program</u>

These Terms and Conditions apply to any individual member ("Member") of Young Women in Law (referred to as "YWL" or "our") who is a Member in good standing with YWL and who has made a submission to be matched by YWL with a volunteer experienced/certified coach ("Coach") to take part in the YWL coaching program (the "Coaching Program").

These Terms and Conditions are subject to change by YWL without prior written notice at any time, in our sole discretion. Any changes to these Terms and Conditions will be in effect as of the "Last Updated" date referred to below. You should review these Terms and Conditions before submitting a request to YWL to be matched with a Coach ("Matched") and any application made by you shall constitute your acceptance of and agreement to the Terms and Conditions.

- 1. Coaching ("Coaching") refers to a thought-provoking and creative partnership between a Member and a Coach aimed to inspire such Member to maximize her personal and professional potential. Specifically, Coaching may help you identify strengths and values, recognize challenges, develop career plans, enhance career skill development and create a balance between work and personal life, among other things. Coaching is not consulting, therapy or counseling, and should not be construed as such. Whenever Coaching is referred to on the YWL website or in YWL communications, it refers to the definition set out above.
- 2. Each Member is eligible to receive up to four (4) hours of Coaching by one (1) Coach per "coaching year", being January 3 of any given year to January 3 of the following year. Matching is completed by YWL on a first come, first served basis each coaching year. YWL does not guarantee that any Member will be matched with any particular Coach.
- 3. YWL makes no representations or warranties whatsoever with respect to any Coach or Member.
- 4. YWL makes no representations as to when Coaching sessions will begin once a Member and Coach are Matched. Coaches will reach out to Members as soon as they are able after being Matched. Each Coach and Member will be responsible for planning the time(s) and date(s) of Coaching sessions based on their respective availability. By registering for the Coaching Program each Member agrees that YWL may share their registration information with the Coach they are Matched with.
- 5. Each Member is solely responsible for any decisions she may make after being Matched, or during or following her participation in the Coaching Program.
- 6. YWL shall not be liable whatsoever (i) for any Member's actions; (ii) for any Coach's actions; or (iii) for any loss or damages incurred by a Member, whether financial or otherwise, following being Matched for any reason, whether justified or otherwise.
- 7. YWL respects your privacy and is committed to protecting it. Except for the purpose of (i) connecting a Member with a Coach following being Matched; or (ii) tracking the number of hours any Member has worked with a Coach, all information collected by YWL will be treated in accordance with our Privacy Policy.

- 8. Upon being randomly Matched by YWL, the Coach and Member are responsible for facilitating and maintaining the coaching relationship and YWL shall have no further obligation to such Coach and Member, subject to seeking feedback in accordance with Section 8 of these Terms and Conditions.
- 9. Feedback about the Coaching Program is welcomed and can be provided to a Coach directly or to YWL via its anonymous feedback survey following participation in the Coaching Program (the "YWL Feedback Survey"). Results from the YWL Feedback Survey will be used to improve the Coaching Program and for no other purpose.
- 10. All matters arising out of or relating to these Terms and Conditions are governed by and construed in accordance with the laws of the Province of Ontario and the federal laws of Canada applicable therein.
- 11. No failure or delay by YWL to exercise or enforce any right or provision of these Terms and Conditions will constitute a waiver of future enforcement of that right or provision. The waiver of any right or provision will be effective only if in writing.
- 12. If any provision of these Terms and Conditions is invalid, illegal, void, or unenforceable, that provision will be deemed severed from these Terms and Conditions and will not affect the validity or enforceability of the remaining provisions of these Terms and Conditions.

If you have any questions about these Terms and Conditions, please contact YWL at info@youngwomeninlaw.com, or at our mailing address:

Young Women in Law

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